



## AMERICAN HOUSE HOME SAFE PROGRAM

American House Senior Living Communities has been serving seniors and providing the highest quality of care for over 40 years, and we are committed to providing the highest level of service to our seniors during this pandemic. At this time, we are able to accommodate safe, quick and efficient move-ins to our community for those in need of care.

We believe we are duty-bound to be part of a health care system that's currently being overwhelmed and do what we can to help ease that burden. The easy decision would be to not accept new residents, but our mission – compassionate care provided by passionate people - drives us to help serve our local communities.

As a result, American House Senior Living Communities has designed our Home Safe program to take strict precautions to ensure every individual who moves into our communities during this time is doing so in the safest environment.

As with any seasonal virus, there is no way to completely prevent the spread of an infectious disease. However, we believe our residents are in the best position to receive the care they need. Over the last several months, our communities have taken steps to help ensure the safety of our residents and staff.

Our teams are equipped to provide our unique brand of care, and execute the same protocols we have always had in place for flu-like symptoms. There are currently patients in hospitals and skilled nursing facilities who are ready for discharge. If those patients have nowhere to go, they'll be forced to remain in the hospital or skilled nursing community, taking a bed that would be better served for another patient.

We will accommodate new move-ins, on a limited basis and in a careful and deliberate manner, to relieve the burden of the greater health care system. For any move-ins occurring during the pandemic, we have created our Home Safe Program protocols.

**YOUR STORY. TO BE CONTINUED.**  
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House**   
SENIOR LIVING COMMUNITIES™



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# AMERICAN HOUSE HOME SAFE PROGRAM (CONTINUED)

All referrals, tours and assessments can be conducted virtually, through voice-to-voice meetings and video conferencing to facilitate needs evaluations and timely move-ins. No in-person evaluations or visits that are required prior to move-in.

For more information on our Home Safe program, please call your local American House today.

## OUR SAFE MOVE-IN PROGRAM Driven by the highest standards of PURE™.

Our HomeSafe™ program focuses on the health and safety of every individual in our community. From the air you breathe to the surfaces you touch, we're diligent in creating an environment that exceeds industry standards and assures your peace of mind every day. Within these four pillars of PURE™ clean, we maintain continuous safety in your home.



### COMMUNITY DISINFECTION

- o Frequent cleaning of all high-traffic areas
- o Complete weekly disinfection of common areas
- o Removal of bacterial impurities



### ENHANCED, STANDARDIZED HOUSEKEEPING

- o Industry-leading cleaning products
- o Best-practices staffing and scheduling
- o Renewed training and efficiency



### PURIFICATION TO ENSURE HIGHEST LEVEL OF AIR QUALITY

- o 200% increase in filter changes in air handling equipment
- o Instigation of upgraded HEPA filters for capture of airborne contaminants



### PRE-FILTRATION AIR PURIFICATION PROCESS

- o Comprehensive large-volume disinfection ensures total air quality
- o Bipolar ionization (BPI) traps and contains airborne contaminants to allow for efficient, total removal

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