

25 Questions to Ask When Touring a Senior Living Community

Today's senior living communities offer beautifully-designed apartments with spacious floor plans, resort-style accommodations, and a number of social activities.

But how do you find the perfect fit for you or a loved one?

Touring senior living communities for the first time can be overwhelming. When you know what to look for, and the right questions to ask, it can help you stay focused and make the process easier.

Here are some questions to ask yourself, or a community representative, while touring a senior living community:

STAFF

Did the staff welcome you upon entering the community? _____

Are the staff members happy and friendly? _____

Does the staff interact with residents and know them by name? _____

Does the community require background checks for employees? _____

Tip: Feel free to ask a staff if they enjoy working at the community. Or, ask to join for a meal.

LIFESTYLE

What amenities are available at the community? _____

Does the community provide scheduled and/or personal transportation? _____

Does the community allow pets? _____

What types of events are scheduled for residents, and how frequently are events and activities offered? _____

Is there a salon/barber shop? _____

Is there a fitness area and does the community provide fitness or wellness classes? _____

Does the community provide housekeeping services? _____

Tip: Talk to the current residents who live at the community and participate in an activity or event.



DINING

Do dining menus vary from day-to-day, seasonally or for the holidays? _____

Are there set meal times? _____

What happens if a resident can't make it to a meal? _____

Can residents request special foods for dietary needs? _____

Can residents request to have their meal in their apartment? _____

Tip: Enjoy a meal at the community to sample the cuisine.

BUILDING AND MAINTENANCE

Does the community look and feel fresh and clean? _____

Is the community located in a safe neighborhood? _____

Are there common spaces/outdoor spaces that are good for socializing? _____

Is the community odor-free? _____

Are the community and apartment floor plans easy to navigate? _____

Is the community equipped with fire sprinklers, smoke detectors and clearly marked exits? _____

Tip: Request to view all common areas and amenities during your tour.

COST

What is the pricing for levels of care and is care provided by community staff or a third-party home care agency?

What utilities are included in the rent? _____

Does the community accept long-term care insurance? _____

Tip: Download our easy to use cost comparison sheet. This will help you navigate the cost comparison between living at home and living in a senior living community.

